



Focuslight Complaint & Monitoring

CG@Focuslight.com

Transparent & Confidential Policy

The strict confidentiality of the complainant's information is our most basic duty. The departments or employees under investigation shall not implement retaliation against the complainant. Such behavior will cause serious punishment.

Acceptance Scope

We accept complaints and reports of employees or departments that violate professional ethics, such as fraud or falsification. If you have questions other than this, please contact sales@focuslight.com.